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“DAMAGE TABLE” INFORMATION LEAFLET

The damages covered by the TDS "Damage Table" concern "bodywork", "rims and tyres", "windows" and "interiors" and are classified into three types: damage which necessarily requires the "replacement" of the damaged part, damage from "dent" and damage from "scratch". In turn, "dent" and "scratch" damage are classified as minor or severe. This last classification is applied based on the basis of the surface area of the damage, which is to be detected when the car is returned, in cross-examination, by way of a special measuring instrument called «TDS Damage Indicator 10x5», measuring 10 cm x 5 cm.

The identification of the dents requiring replacement of the damaged part is carried out using an additional measurement tool called «TDS Damage Indicator 30x30», measuring 30 cm x 30 cm. In particular they are classified as:

- Minor scratch, a single scratch (or a single scratched area) found on the part concerned (e.g. front car door), the extent of which does not exceed the surface area of the «TDS Damage Indicator 10x5»;
- Severe scratch, a single scratch (or a single scratched area) found on the part concerned (e.g. front car door), the extent of which exceeds the surface area of the «TDS Damage Indicator 10x5». Furthermore, several minor scratches on the same part (e.g. front car door) should be classified as a severe scratch;
- Minor dent, a deformation whose extension does not exceed the surface area of the «TDS Damage Indicator 10x5»;
- Severe dent, a deformation whose extension exceeds the surface area of the «TDS Damage Indicator 10x5», and does not exceed the surface area of the «TDS Damage Indicator 30x30». Also to be classified as a severe dent are several minor dents on the same part (e.g. front car door), as well as one single severe dent and several minor dents on the same part;
- Replacement for breakage/missing part, all damage consisting of breakage, compromise and/or absence of one or more parts of the vehicle, such that the replacement of the affected part becomes necessary. Also included in this classification are single deformations that compromise a surface of the affected part exceeding the surface of the «TDS Damage Indicator 30x30», as well as more severe deformations.
- The "table" in question provides, for each group of vehicles, the amounts, excluding VAT, that the customer responsible for the damage is required to pay as compensation, predetermined on the basis of the type of damage and (in the case of a dent or scratch) also on the basis of its classification as minor or severe.

These fixed amounts are determined on the basis of the values taken from the price lists of the Manufacturers and also include labour, consumables, waste disposal and technical downtime of the vehicle for the time needed for the repair and for procurement of spare parts. The “Damage Table” does not include mechanical damage - such as that to the underbody, to front and rear suspensions, the engine and its functional accessories (radiators, condensers, air/air heat exchangers, etc.), which, obviously, can only be ascertained by individuals possessing suitable technical skills and, therefore, must necessarily be subject to specific evaluation and quantification, to be carried out by experts and technicians appointed for this purpose by TDS RENTAL SERVICE also through commercial agreements with companies operating in the automotive appraisal sector.

The following must also be specifically assessed and quantified by means of an appraisal:

- • Severe deformations/breakages to the bodywork which also affect the internal sheet metal and load-bearing structures of the car;
- • Damage resulting from incorrect or impure refuelling;
- • Damage resulting from freezing of fuel due to customer negligence;
- • Damage to the upholstery, internal upholstery, decorative and functional accessories of the passenger compartment, internal moldings of the passenger compartment, the internal lining of the roof, the dashboard lining and accessories, the instrument panel on the dashboard;
- • All damages not specified in the damage table. Mechanical damage and all other damage not included in the Damage Table will be appraised by the experts on the basis of the price lists of the manufacturers, also taking into account the costs of labour, consumables, waste disposal and technical downtime of the vehicle.